1   Abstract

2   A job ticket service allows clients to define databases, and to store data though the job ticket

3   service. The databases may be used to hold contact lists, addresses, and other personal data. The

4   databases may also be used to store any other generic data. The databases could then be used in

5   conjunction with a variety of e-services provided by the processors. For example, an e-mail

6   processor that provides e-mail services may be used in conjunction with a personal contact list to

7   send e-mail messages, transfer electronic files, or to establish a chat room. The e-mail processor

8   may access the contact list at predefined intervals to send e-mail messages to a select group of e-

9   mail addressees. Furthermore, because the service center provides a single portal to processors

10   that are coupled to the communications network, the client need not have any knowledge of the

11   database structure, or the processing requirements of the processors.

HP:10005661-1